


# GRAND DESIGN<sup>®</sup>

RECREATIONAL VEHICLES



*Fifth Wheel / Travel Trailer*  
**Warranty & Service Guide**





## Welcome to the Grand Design RV family!

THANK YOU for purchasing a Grand Design recreational vehicle to enjoy the adventure, leisure, and fun of the RV lifestyle. Your new RV has been designed and built to Grand Design's highest quality and safety standards. To keep you and your family safe, our products meet or exceed all applicable state and federal regulations, standards and requirements as well as those of the *Recreational Vehicle Industry Association*.

**The Grand Design RV Team and our Dealer Partners pledge to always do our absolute best to provide you with a positive ownership experience as you pursue all of the exciting opportunities this "Grand" lifestyle has to offer.**

Please thoroughly read and understand the content of your Owner's Manual and the various component manufacturer manuals included with your RV, paying special attention to any safety precautions (*Dangers, Cautions, Warnings and Notices*). Before camping, learn how to properly operate and maintain all of your recreational vehicle's appliances, components, and systems. Familiarize yourself and your family with the safety features built into your RV, and the actions and steps necessary to ensure safe camping.

Grand Design RV's *Limited Base Warranty* and *Limited Structural Warranty* are included in this *Fifth Wheel/Travel Trailer Warranty and Service Guide*. Please read them carefully to fully understand the duration and extent of your coverage as well as the various exclusions and limitations that may apply. Our component suppliers may also provide additional warranties that extend coverage beyond our *Limited Base Warranty*. Please be sure to read all component warranty information found in your Owner Information Package and submit any required registration forms. ***Failure to perform required maintenance could void your warranty.*** Know that some ongoing maintenance is required and must be performed at specified intervals for your warranty to remain in effect.

All of us at Grand Design RV and your Grand Design Dealer THANK YOU again for your purchase. We wish you many safe and happy journeys in your new RV and a lifetime of fond memories.

# ***Grand Design RV Fifth Wheel and Travel Trailer Warranty & Service Guide***

## **Table of Contents**

Reporting Safety Defects . . . . .	1
Service & Warranty . . . . .	3
Dealer’s Responsibilities . . . . .	3
Owner’s Responsibilities . . . . .	3
Owner Information Package . . . . .	4
GDRV Customer Service Contact Information . . . . .	4
Obtaining Warranty Service . . . . .	5
Obtaining Emergency Warranty Repair . . . . .	6
Replacement Parts . . . . .	7
Aftermarket Installations & Alterations . . . . .	7
One Year Limited Base Warranty . . . . .	9
Three Year Limited Structural Warranty . . . . .	17
Component Manufacturer Warranty Information . . . . .	25
Required Maintenance Schedule . . . . .	30
Maintenance Record . . . . .	32

The One Year Limited Base Warranty, Three Year Limited Structural Warranty, and terms outlined in this ***Grand Design RV Fifth Wheel and Travel Trailer Warranty & Service Guide*** will supersede and replace all prior warranties, oral or written, between Grand Design RV, LLC and you, the consumer.

# Reporting Safety Defects

## In the United States

If you believe your vehicle has a defect, that could cause an accident, injury or death, you should immediately inform the **National Highway Traffic Safety Administration (NHTSA)**, and notifying Grand Design RV.

If the NHTSA receives similar complaints, they may open an investigation. If they determine that a safety defect exists in other vehicles, a recall and remedy campaign may be ordered. The NHTSA does not become involved in individual cases between you, your dealer, or Grand Design RV.

To contact the **NHTSA**,

Website: [www.nhtsa.gov](http://www.nhtsa.gov)

Address: NHTSA Headquarters  
Attn: Administrator  
1200 New Jersey Avenue, SE  
Washington DC 20590

Toll-free Vehicle  
Safety Hotline: 1-888-327-4236

TTY: 1-800-424-9153

Additional motor vehicle safety information is available online at [www.nhtsa.gov](http://www.nhtsa.gov)

## In Canada

If you believe that your vehicle has a defect, which could cause a crash or could cause injury or death, you should immediately inform **Transport Canada's Defect Investigations & Recalls Division**, and Grand Design RV.

To contact **Transport Canada**,

Website: [www.tc.gc.ca](http://www.tc.gc.ca)

Address: Transport Canada  
Defect Investigations & Recalls Division  
330 Sparks Street  
Ottawa ON K1A 0N5  
Canada

Toll-free in Canada: 1-800-333-0510

*If calling internationally,  
or from the Gatineau-Ottawa area: 1-819-994-3328*

# Service & Warranty

## Dealer's Responsibilities

When you buy your new RV, at the time of purchase, your dealer is expected to:

- **DELIVER your RV in the best condition possible.**
- Your RV must pass the dealer's Pre-Delivery Inspection (PDI). This inspection tests all systems and components.
- PROVIDE an orientation to familiarize you with how to operate all systems and components of your new RV.
- REVIEW with you, and explain the provisions of the *Limited Base Warranty* and *Limited Structural Warranty*.
- SEND your completed *Warranty Registration and New Vehicle PDI Check List* to Grand Design RV.
- **Your registration form is required within 30 days of the delivery date to activate your warranty coverage.**
- ENSURE that you receive a complete Owner Information Package. Assist you with all component manufacturer warranty registrations (ie, locating the model and serial numbers of components as needed).
- EXPLAIN how to obtain local and out-of-town service for your RV, and its (separately warranted) components, including repairs NOT under warranty.
- SERVICE all Grand Design RV products.

## Owner's Responsibilities

As the owner, you are responsible for the regular care and maintenance of your RV in accordance with this manual and the component manufacturer's instructions.

- It is also your responsibility and obligation to return the RV to an authorized dealer for any warranty repairs and service that may be required.
- Proper maintenance will help avoid situations where the *Limited Base Warranty* and *Limited Structural Warranty* will not cover items due to neglect.
- Your dealer is responsible for proper service prior to delivery, and has a continued interest in your satisfaction.
  - We recommend warranty and maintenance services be performed by *your* Grand Design RV dealer.
- it is important to protect yourself and others with insurance coverage for your RV. Your insurance agent can assist you in obtaining the appropriate insurance coverage for personal liability, theft, collision, property damage, etc.




The Limited Base Warranty and the Limited Structural Warranty are activated only AFTER Grand Design RV receives a completed (*signed & dated*) warranty registration form from your dealer.



Failure to contact Grand Design RV Customer Support, unauthorized or improper warranty repairs, or not returning requested original parts may result in loss of reimbursement and/or loss of warranty.



Owner Information Package

 This Warranty Guide, the Owner's Manual and the Owner Information Package should be considered a **permanent part** of the RV. If the RV is sold, all of these should remain with the RV for the next owner.

## Owner Information Package

The Owner Information Package contains the OEM manuals and registration information for various individual components of your new Grand Design RV Fifth Wheel or Travel Trailer.

- It is critical that you register and activate each component warranty within the prescribed time limits to avoid loss of warranty coverage.
  - **Some manufacturers require online registration through their company website.**
  - *See the Component Manufacturer Warranty Information list for your model at the end of this Guide.*
- Some component manufacturers offer warranties beyond the Grand Design Limited Base and Structural Warranties.
- Other components are warranted separately and exclusively by the individual component manufacturer, and are therefore excluded from our Limited Base and Structural Warranties.
- **BEFORE using your RV, it is important that you read and understand the information in this manual and your Owner Information Package. Some component manuals are ONLY available on the manufacturer's website.**

## Grand Design RV Customer Service Contact Information

*If you have any questions, concerns, or require assistance regarding any aspect of your RV, please contact your dealer or Grand Design RV Customer Service.*

### Contact Information:

Website: [www.gdrv.com](http://www.gdrv.com)  
Email: [customerservice@gdrv.com](mailto:customerservice@gdrv.com)  
Phone: (574) 825-9679  
Fax: (574) 825-9249  
Address: Customer Service  
Grand Design RV  
11356 County Road 2  
Middlebury, IN 46540

## Obtaining Warranty Service

### Warranty service must be obtained:

- WITHIN a reasonable time after the discovery of a defect, *and*
- BEFORE the applicable warranty period expires.

To help your dealer provide you the best level of service, please do the following:

### Call ahead

It is best to have your service performed several weeks before you plan to use your RV. Your dealer may need some time to get you in their schedule. Most service departments are the busiest on Mondays, Fridays and before holidays.

### Be prepared

Keep your warranty and service history paperwork available. Past repairs and maintenance records may help the service technician diagnose a current issue.

### Make a list

Provide the dealer a prioritized list of all repairs needed. If you need your RV returned by a specific date, discuss this with the dealer's service management. A second appointment may be required to complete lower priority list items or if parts need to be ordered.

### While waiting

If possible, drop off your RV. Usually, customers cannot watch as repair work is performed. A shop's insurance may even require that customers not be allowed in the service area.

### Inspect the work performed

Inspect all repairs thoroughly. Notify the dealer's service manager of any dissatisfaction right away.

- If you cannot immediately return your RV for repair, make an appointment to return as soon as possible.
- ***If a problem re-occurs after leaving the dealership:*** To quickly resolve the issue, CONTACT the dealer's service manager *and* Grand Design Customer Support.



Please have the following available when you call:

1. Your name, location and phone number where you can be reached
2. Your RV's 17-digit VIN
3. Date of purchase
4. Contact information for the RV repair facility or dealer
5. Detailed description of the concern
6. If applicable, the component description, serial and model numbers



Promptly report any issue with an RV repair to the management where the work was done. All repair businesses require notification of problems within a specified time limit. Please familiarize yourself with the RV dealer or repair center's policies.

## Obtaining Emergency Warranty Repair

A roadside emergency can happen at any time, whether your RV is new or old. If you are traveling, using the following guidelines can help get you back on the road faster.

1. To find the nearest authorized repair center, **go to our website** [www.gdrv.com](http://www.gdrv.com).
  - **CLICK on Shopping** at the **TOP** of the page, *then*
  - **CLICK on Find Your Local Dealer.**
2. If there is not an authorized dealer near your location, try the following to find a local repair facility:
  - Ask the campground staff for referrals.
  - Search on the Internet,
  - Check the local telephone book/yellow pages.
  - Contact your dealer, *or*
  - Grand Design RV Customer Support.

### **When you find an authorized dealer or repair facility:**

- a. CALL the RV repair facility to discuss your situation and make an appointment.
  - ASK how their billing will be handled.
  - They may choose to bill Grand Design RV directly; if not, you are expected to pay them.
- b. Have the RV repair facility inspect your RV.
  - **BEFORE any work is performed** either the repair facility or you **must** call Grand Design RV Customer Support to discuss applicable warranty coverage.
- c. Grand Design RV Customer Support will issue an authorization number upon warranty repair approval and advise if any original parts must be returned.
- d. The repair center should only begin work on your RV **AFTER** the authorization number has been issued.
- e. **FOR REIMBURSEMENT:** You or the RV repair facility **must** send a copy of your Itemized Repair Bill, **and**
  - **RETURN** all requested parts to Grand Design RV by UPS (regular ground, freight pre-paid) **within 60-days of the completed repair date.**
  - **TO EXPEDITE PROCESSING YOUR WARRANTY CLAIM:** In addition to your Itemized Repair Bill, please include your Name, Address, Phone Number, the RV's 17-digit VIN, and your Authorization Number.
  - *If returning parts, include a copy of your freight bill.*



- f. **INSPECT the completed repair work *thoroughly*.**
- Make sure that you are satisfied with the repair, **BEFORE** you pay or leave the premises.
  - *If you are not satisfied*, immediately communicate this to the management of the RV repair facility.

### **Obtaining emergency repair assistance on a weekend or after business hours**

- *If an authorized Grand Design RV dealer is NOT located nearby*, CONTACT your selling dealer for assistance.
- If your dealer is closed, check with the campground staff, search the Internet, or telephone book/yellow pages to find a local RV repair facility.
- Have the item repaired and contact Grand Design RV Customer Support immediately the following business day.

## Replacement Parts

Replacement WARRANTY parts are **ONLY** distributed through *authorized* Grand Design RV dealers and service centers.

- If an original part is no longer available, Grand Design RV or your dealer will make every effort to provide an approved substitute.
- *Also see our website:* [www.gdrv.com](http://www.gdrv.com)  
**Owners > Owner Support Archive > Parts Lookup**

## Aftermarket Installations & Alterations

Aftermarket installations or alterations to your RV's original equipment as distributed by Grand Design RV are **NOT covered by the Limited Base and Structural Warranties**. The special body company, assembler, equipment installer, or up-fitter is solely responsible for warranties on the body or equipment and any alterations (or any effect of the alterations) to any of the parts, components, systems, or assemblies installed by Grand Design RV.

*Grand Design RV is not responsible for the safety or quality of design features, materials, or workmanship of any alterations by such suppliers.*

## Updating Your Contact Information

- ***Grand Design RV requests that you please notify us in writing of any change in:***
  - **Address,**
  - **Ownership, or**
  - **if your RV is ever stolen, totaled or destroyed.**
- ***Please remember to contact us if you sell your RV or if you have purchased a previously owned (used) Grand Design RV and are NOT the original owner.***

Federal law requires that we keep a record of all Grand Design RV owners in order to reach you promptly in the event of a recall or a customer notification letter. Please help us keep your contact information up to date.

### **To update your contact information,**

Email: [registration@gdrv.com](mailto:registration@gdrv.com)

or Write: Grand Design RV  
11356 County Road 2  
Middlebury, IN 46540

*If you have any questions, please contact Grand Design RV Customer Support at (574) 825-9679.*

## **Grand Design RV, LLC ONE YEAR LIMITED BASE WARRANTY**

### **SUMMARY**

#### **What does this Warranty cover?**

Grand Design RV, LLC (“Warrantor”) provides this One (1) Year (“Warranty Period”) Limited Base Warranty (“Limited Warranty”) which begins to run from the date of purchase by the original retail consumer purchaser. This Warranty only covers defects in material components and/or workmanship concerning parts of the recreational vehicle actually manufactured by and made by Warrantor and labor provided directly by Warrantor but does not cover parts not made or manufactured by Warrantor. In addition to the forgoing and the other limitations and restrictions set for in this limited warranty, this limited warranty only covers a recreational vehicle sold by an authorized warrantor dealer to the original retail customer or its assign (transfer) to another retail purchaser within the warranty period, but only if the warranty for the recreational vehicle is registered in the original vehicle owner’s name within the thirty (30) days of the date of purchase.

The sole remedy for a breach of the warranty is as follows. Defective parts and workmanship will be repaired by the Warrantor, or the Warrantor’s authorized agent, provided that the following terms are met:

1. The Warrantor’s authorized agent must be notified of the covered defect within the warranty period and within twenty (20) days of when the defect was discovered or should have been discovered by a reasonable person exercising reasonable care according to the terms of this Limited Warranty.
2. The person seeking the replacement of the defective part or labor must be the original retail consumer purchaser, or an assignment to another consumer purchaser within the Warranty Period. Any assignment does not extend the Warranty Period.
3. The defective material or workmanship for which the warranty work and/or part is sought must be made by Warrantor and/or labor provided directly by Warrantor to and in the recreational vehicle.
4. All other terms and conditions of this Limited Warranty must be satisfied.



**What types of things are excluded from the Warranty?**

This Warranty does not cover the below. Warrantor is specifically discharged of any obligations or duties under this Limited Warranty if the recreational vehicle is presented for warranty service and any of the following are true:

- a. Defects in any component parts or labor of the recreational vehicle which are not considered the recreational vehicle or which were not manufactured by Warrantor;
- b. Defects in any products, materials, or labor which are covered by a separate warranty from the original manufacturer of any part and/or labor that is used by Warrantor in the recreational vehicle, including but not limited to, tires, batteries, generators, appliances, and/or electronic entertainment equipment;
- c. Deterioration, fading, discoloration of any interior or exterior due to normal wear, tear, age, and exposure to natural elements, including but not limited to UV rays, rain, hail, sand, and salt;
- d. Repairs, replacements made necessary or damage caused by negligence, negligent use of, misuse of, abuse of, or neglect of the recreational vehicle;
- e. Failure to maintain or care for the recreational vehicle as outlined in the owner's manual;
- f. Repairs or replacements made necessary by reason of a failure of the original retail consumer purchaser or others to follow ordinary maintenance procedures as recommended by the Warrantor or the manufacturer or dealer of the recreational vehicle;
- g. Any defect caused in-transit to or from a dealer or to or from the consumer or by the consumer or another;
- h. Recreational vehicles purchased anywhere other than from an authorized Warrantor dealer;
- i. Alterations, modifications or changes to the original design and build of the recreational vehicle not performed by Warrantor;
- j. Vehicles used for anything but recreational and personal use, including but not limited to, commercial, rental, use of recreational vehicle as dwelling, home, or abode, and/or business or disaster relief purposes;
- k. Routine maintenance and adjustments;
- l. Vehicles registered and used outside the U.S. and Canada;

- m. Consequential/incidental expenses (damages) such as service calls, transportation, including, but not limited to transportation to/from any authorized dealer or service representative for warranty service, loss of use of the recreational vehicle, loss of time, loss of revenue, inconvenience, lodging, food, fuel, and/or any other incidental or consequential damage.

**NOTE:** Some states do not allow the exclusion of incidental or consequential damages, so this exclusion may not apply to you;

- n. Damage caused by unregulated water pressure, tank over-fill or plumbing system modifications resulting in flooding of the vehicle;
- o. Damage caused by unprotected electrical hook-ups at any location including but not limited to, power surges, lightning, circuit overload and/or electrical system modifications;
- p. Damage caused by overloading, excessive weight or improper weight distribution;
- q. Damage caused by improper ventilation resulting in excessive condensation which results in water damage and/or mold or mildew;
- r. Damage caused by infestation by insects or animals;
- s. Damage caused by the tow vehicle hitch, equalizer, stabilizer, electrical or brake controller system;
- t. Damage caused by extreme weather events, including, but not limited to, flooding, high winds, acid rain, hail, lightning, high heat, and/or extreme cold;
- u. Damage caused by road surface conditions, including, but not limited to applications of salt or de-icing chemicals, gravel/sand, ruts, and/or pot holes;
- v. Exterior paint or finish which is warranted independently by the paint manufacturer and/or independent applicator; and
- w. Damage caused by defacing, including, but not limited to scratches, dents, and rust on any surface of the recreational vehicle.

## **WARRANTOR'S OBLIGATIONS - HOW TO GET WARRANTY SERVICES**

### **How Do You Get Service?**

In no event shall repair or replacement for a defect be covered under this Limited Warranty unless the repair or replacement occurs at Warrantor's facilities, or Warrantor's designated repair shop or dealer. Upon discovery of any defect covered by this Limited Warranty, you must notify the authorized dealer from whom you purchased the recreational vehicle and the Warrantor within twenty (20) days of when the defect was discovered or should have been discovered. Following notification, the recreational vehicle must be taken to the authorized dealer from whom you purchased it for inspection or another authorized dealer, if authorized by Warrantor, or authorized repair shop as directed by Warrantor. Either that dealer or repair shop or Warrantor will undertake appropriate corrective repairs in instances where the defect is covered by this Warranty. To repair the defect, Warrantor reserves the right to use or cause the use of alternative parts or components having substantially equal or greater quality.

Warrantor's sole obligation under this Limited Warranty is to repair any covered substantial defect discovered within the applicable Warranty Period if not excluded under the terms of this Limited Warranty. Warrantor will remedy defects in materials and workmanship covered under this Limited Warranty under normal use and service caused by Warrantor in the recreational vehicle. All costs incurred in transporting this recreational vehicle for warranty service shall be borne by purchaser unless otherwise approved in advance by Warrantor.

### **What are purchaser's obligations?**

The purchaser shall give notice to the Warrantor's agent or dealer within twenty (20) days of when the defect was discovered or should have been discovered. The purchaser must perform reasonable and necessary maintenance upon the recreational vehicle and use the recreational vehicle in accordance with the manufacturer of the recreational vehicle and Warrantor's directions and recommendations. Among the other requirements under this Warranty, the Purchaser must also:

- Maintain the recreational vehicle in accordance with the maintenance requirements contained in the Owner's Manual;
- Make minor adjustments including, but not limited to doors, drawers, latches, regulators, controls, and mechanisms, after 90 days of ownership;
- Maintain all exterior seals and sealant, which must be inspected every 3 months to assure there are no gaps or voids and maintained annually. If you seek repair related to seals or sealant you must provide documentation acceptable to Warrantor that confirms completion of sealant inspections and maintenance for coverage consideration; and
- Return their vehicle to an authorized dealer for repairs.



If you believe that you have a claim under this Limited Warranty, locate and contact your nearest authorized Warrantor dealer to schedule an appointment. Be prepared to provide your vehicle serial number (VIN), date of purchase, and a description of the issue or concern. If you cannot locate a dealer, please go to the Warrantor's website or contact Warrantor directly for immediate assistance.

**EXHAUSTION OF REMEDY AND LEGAL ACTION: OWNER MUST PROVIDE WRITTEN NOTICE AS DESCRIBED ABOVE AND PERMIT WARRANTOR THE OPPORTUNITY TO REPAIR BEFORE OWNER MAY INITIATE ANY ACTION TO SEEK LEGAL OR EQUITABLE REMEDIES FOR BREACH OF THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTIES.**

### **What are the Dealer's Responsibilities?**

- Perform a walk-through to assure that the customer understands the operation, use and safety requirements of the vehicle;
- Review vehicle warranties, operating manuals and instruction guides; and
- Inform the customer on how to obtain service, locally or while in transit.

Warrantor is not responsible or liable for any failures, breaches, negligence, inattention or problems on the part of the Dealer.

### **What to do if a separately manufactured part is defective?**

Our warranty does not cover defects in separately manufactured products which are not produced or manufactured directly by Warrantor. These products may be warranted by their individual manufacturers. To the extent that such products installed in your recreational vehicle or structural components are covered by warranties from those manufacturers, the written warranties by the manufacturers or suppliers of those products may be provided with each new recreational vehicle for the convenience and clarification of the original retail consumer purchaser. However, Warrantor has no responsibility or control over the outcome of warranty claims against these manufacturers, suppliers or component manufacturers. If you have trouble locating the manufacturer supplying these warranties, contact your selling dealer.

## **DISCLAIMER OF CONSEQUENTIAL, PUNITIVE AND INCIDENTAL DAMAGES**

**The original retail purchaser of the recreational vehicle and any person to whom the recreational vehicle is transferred or given or conveyed, and any person who is an intended or unintended user or beneficiary of this Limited Warranty, shall not be entitled to recover from Warrantor any consequential, punitive or incidental damages resulting from any defect in the recreational vehicle, or loss of use, time or revenues.**

Some states do not allow the exclusion or limitation or the exclusion may not apply to you.

## **DISCLAIMER OF EXPRESSED AND IMPLIED WARRANTIES**

THE WARRANTOR EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ANY OTHER IMPLIED WARRANTIES.

THERE IS NO EXPRESS OR IMPLIED WARRANTY MADE BY WARRANTOR BEYOND THAT CONTAINED IN THE LIMITED WARRANTY ABOVE. THE ABOVE REFERENCED LIMITED WARRANTY IS IN LIEU OF ANY AND ALL OTHER WARRANTIES. TO THE EXTENT AN IMPLIED WARRANTY OF MERCHANTABILITY, AN UNWRITTEN WARRANTY THAT THE PRODUCT IS FIT FOR ORDINARY USE, IS FOUND TO APPLY, IT, AND ANY OTHER IMPLIED WARRANTY ARISING BY OPERATION OF LAW ARE SPECIFICALLY LIMITED TO THE WARRANTY PERIOD OF THIS LIMITED WRITTEN WARRANTY.

IF ANY MODEL OR SAMPLE IS SHOWN TO THE PURCHASER PRIOR TO THE PURCHASE OF THE RECREATIONAL VEHICLE, SUCH SAMPLE OR MODEL WAS MERELY TO ILLUSTRATE A GENERAL TYPE OF QUALITY AND NOT TO REPRESENT THAT THE RECREATIONAL VEHICLE WOULD NECESSARILY CONFORM TO A SAMPLE OR MODEL AND SHALL NOT BE DEEMED TO BE PART OF THE BASIS OF THE BARGAIN OR CREATE ANY EXPRESSED WARRANTIES OR AFFIRMATIONS OR PROMISES.

## **DESIGN CHANGES**

Warrantor reserves the right to change the design of its recreational vehicle from time to time without notice and without obligation to make corresponding changes in its products previously manufactured.

## **ATTORNEYS FEES**

Any warranty claim asserted or brought in violation of this Limited Warranty, or any claim brought against Warrantor, directly or indirectly, under which the Purchaser or any other person or entity seeks to broaden the terms of the Limited Warranty or under which the Purchaser or any other person fails to successfully prevail on any issue or matter of any type or nature, shall entitle Warrantor to recover its costs, damages, and reasonable attorney's fees in connection with the same.

## **HOW DOES STATE LAW RELATE TO THIS WARRANTY?**

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**By registering or having your recreational vehicle registered in your name, or by asserting a claim under this Limited Warranty, Purchaser (and all assigns) is agreeing on behalf of the purchaser and all assigns to be bound by the terms and conditions of this Limited Warranty.**

## **LEGAL REMEDIES**

EXHAUSTION OF REMEDY AND LEGAL ACTION: THE WRITTEN NOTICE AND REPAIR REMEDY DESCRIBED ABOVE MUST BE COMPLETED PRIOR TO INITIATING ANY ACTION TO SEEK LEGAL OR EQUITABLE REMEDIES FOR BREACH OF THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTIES.

THIS LIMITED WARRANTY SHALL BE INTERPRETED AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF INDIANA. EXCLUSIVE JURISDICTION FOR DECIDING LEGAL DISPUTES RELATING TO THIS LIMITED WARRANTY, AN ALLEGED BREACH OF WARRANTY, BREACH OF IMPLIED WARRANTIES, OR REPRESENTATIONS OF ANY KIND WHETHER SUCH CLAIMS SOUND IN CONTRACT, TORT, OR STATUTE (INCLUDING THE STATUTE OF LIMITATIONS), WITHOUT GIVING EFFECT TO ANY CONFLICT OF LAW RULE THAT WOULD RESULT IN THE APPLICATION OF THE LAWS OF A DIFFERENT JURISDICTION, MUST BE FILED IN THE COURTS WITHIN THE STATE OF INDIANA.

ANY ACTION FOR BREACH OF THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTY OR REVOCATION OF ACCEPTANCE OR ANY ACTION TO ENFORCE ANY PORTION OF THIS LIMITED WARRANTY MUST BE COMMENCED WITHIN NINETY (90) DAYS OF THE EXPIRATION OF THE WARRANTY PERIOD.

**NOTE:** ANY AUTHORIZATION OR PERFORMANCE OF REPAIRS, ATTEMPTS TO RESOLVE A COMPLAINT, OR REQUEST FOR WARRANTY SERVICE SHALL NOT CONSTITUTE A WAIVER OF WARRANTOR'S RIGHTS AND SHALL NOT EXTEND THE WARRANTY COVERAGE PERIOD OR WHEN YOU MUST COMMENCE AN ACTION TO ENFORCE ANY BREACH OF WARRANTY CLAIMS, UNLESS PROHIBITED BY STATE LAW.

THE ABOVE LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE AND PROVINCE TO PROVINCE.



## **Grand Design RV, LLC**

### **THREE YEAR LIMITED STRUCTURAL WARRANTY**

#### **SUMMARY**

##### **What does this Warranty cover?**

Grand Design RV, LLC (“Warrantor”) provides this Three (3) Year (“Warranty Period”) Limited Structural Warranty (“Limited Warranty”) which begins to run from the date of purchase by the original retail consumer purchaser. This Warranty only covers defects in material components and/or workmanship concerning parts of the Structural Components (defined below) actually manufactured by and made by Warrantor and labor provided directly by Warrantor but does not cover parts not made or manufactured by Warrantor. In addition to the forgoing and the other limitations and restrictions set for in this limited warranty, this limited warranty only covers a recreational vehicle sold to the original retail customer by an authorized warrantor dealer, but only if the warranty for the recreational vehicle is registered to the vehicle owner’s name within thirty (30) days of the date of purchase. This Warranty is not assignable to any person or entity. “Structural Components” consist of materials and/or workmanship directly attributable to Warrantor, namely, the laminated fiberglass sidewall assembly, laminated fiberglass rear wall assembly, laminated fiberglass front wall (wrap) assembly, sidewall/end wall/front and rear wall frame assembly (wood and aluminum), roof assembly, and floor assembly.

The sole remedy for a breach of the warranty is as follows. Defective parts and workmanship will be repaired by the Warrantor, or the Warrantor’s authorized agent, provided that the following terms are met:

1. The Warrantor’s authorized agent must be notified of the covered defect within the warranty period and within twenty (20) days of when the defect was discovered or should have been discovered by a reasonable person exercising reasonable care according to the terms of this Limited Warranty.
2. The person seeking the replacement of the defective part or labor must be the original retail consumer purchaser. An assignment of the recreational vehicle to another person voids this Limited Warranty.
3. The defective material or workmanship for which the warranty work and/or part is sought must be to the structural components only.
4. All other terms and conditions of this Limited Warranty must be satisfied.

**What types of things are excluded from the Warranty?**

This Warranty does not cover the below. Warrantor is specifically discharged of any obligations or duties under this Limited Warranty if the recreational vehicle is presented for service under this Limited Warranty and any of the following are true:

- a. Defects in any component parts or labor of the recreational vehicle which are not considered the structural components or which were not manufactured by Warrantor;
- b. Defects in any products, materials, work or labor which are covered by a separate warranty from the original manufacturer of any part that is used by Warrantor in the structural components;
- c. Failure to maintain or care for the recreational vehicle as outlined in the owner's manual;
- d. Deterioration, fading, discoloration due to normal wear, tear, age, and exposure to natural elements, including, but not limited to UV rays, rain, hail, sand, and salt;
- e. Repairs or replacements made necessary by negligence, negligent use of, misuse of, abuse of, or neglect of the recreational vehicle;
- f. Repairs or replacements made necessary by reason of a failure of the original retail consumer purchaser or others to follow ordinary maintenance procedures as recommended by the Warrantor or the manufacturer or dealer of the Structural Components
- g. Any defect caused in-transit to or from a dealer or to or from the consumer or by the consumer or another;
- h. Vehicles purchased anywhere other than from an authorized Warrantor dealer;
  - i. Alterations, modifications or changes to the original design and build of the recreational vehicle not performed by Warrantor;
- j. Vehicles used for anything but recreational and personal use, including but not limited to, commercial, rental, use of recreational vehicle as dwelling, home, or abode, and/or business or disaster relief purposes;
- k. Routine maintenance and adjustments;
- l. Vehicles registered and used outside the U.S. and Canada;

- m. Any defect in parts which are not considered structural components, including but not limited to: front and rear fiberglass caps and any other cosmetic fiberglass attachments, sidewall metal (unless the root cause is the wall structure), exterior roof material (EPDM rubber, TPO, etc.), floor covering (carpet, linoleum, hardwood, tile, etc.), all sidewall, end wall, front and rear wall, roof and floor attachments; and delamination caused by water intrusion from lack of required exterior seal maintenance;
- n. Damage caused by unregulated water pressure, tank over-fill or plumbing system modifications resulting in flooding of the vehicle;
- o. Damage caused by unprotected electrical hook-ups at any location, including but not limited to power surges, lightning, circuit overload or electrical system modifications;
- p. Damage caused by overloading, excess weight or improper weight distribution;
- q. Damage caused by improper ventilation resulting in excessive condensation which results in water damage and/or mold or mildew;
- r. Damage caused by infestation by insects or animals;
- s. Damage caused by the tow vehicle hitch, equalizer, stabilizer, electrical or brake controller system;
- t. Damage caused by extreme weather events, including, but not limited to, flooding, high winds, acid rain, hail, lightning, high heat, or extreme cold;
- u. Damage caused by road surface conditions, including, but not limited to applications of salt or de-icing chemicals, gravel/sand, ruts, or pot holes;
- v. Exterior paint or finish which is warranted independently by the paint manufacturer and/or independent applicator; and
- w. Damage caused by defacing, including, but not limited to scratches, dents, and rust on any surface of the structural components.

## **WARRANTOR'S OBLIGATIONS - HOW TO GET WARRANTY SERVICES**

### **How Do You Get Service?**

In no event shall repair or replacement for a defect be covered under this Limited Warranty unless the repair or replacement occurs at Warrantor's facilities, or Warrantor's designated repair shop or dealer. Upon discovery of any defect covered by this Limited Warranty, you must notify the authorized dealer from whom you purchased the recreational vehicle and the Warrantor within twenty (20) days of when the defect was discovered or should have been discovered. Following notification, the recreational vehicle must be taken to the authorized dealer from whom you purchased it for inspection or another authorized dealer, if authorized by Warrantor, or authorized repair shop as directed by Warrantor. Either that dealer or repair shop or Warrantor will undertake appropriate corrective repairs in instances where the defect is covered by this Warranty. To repair the defect, Warrantor reserves the right to use or cause the use of alternative parts or components having substantially equal or greater quality.

Warrantor's sole obligation under this Limited Warranty is to repair any covered substantial defect discovered within the applicable Warranty Period if not excluded under the terms of this Limited Warranty. Warrantor will remedy defects in materials and workmanship covered under this Limited Warranty under normal use and service caused by Warrantor in the recreational vehicle. All costs incurred in transporting this recreational vehicle for warranty service shall be borne by purchaser unless otherwise approved in advance by Warrantor.

### **What are purchaser's obligations?**

The purchaser shall give notice to the Warrantor's agent or dealer within twenty (20) days of when the defect was discovered or should have been discovered. The purchaser must perform reasonable and necessary maintenance upon the recreational vehicle and use the recreational vehicle in accordance with the manufacturer of the recreational vehicle and Warrantor's directions and recommendations. Among the other requirements under this Warranty, the Purchaser must also:

- Maintain the recreational vehicle in accordance with the maintenance requirements contained in the Owner's Manual;
- Make minor adjustments including, but not limited to doors, drawers, latches, regulators, controls, and mechanisms, after 90 days of ownership;
- Maintain all exterior seals and sealant, which must be inspected every 3 months to assure there are no gaps or voids and maintained annually. If you seek repair related to seals or sealant you must provide documentation acceptable to Warrantor that confirms completion of sealant inspections and maintenance for coverage consideration; and
- Return their vehicle to an authorized dealer for repairs.



If you believe that you have a claim under this Limited Warranty, locate and contact your nearest authorized Warrantor dealer to schedule an appointment. Be prepared to provide your vehicle serial number (VIN), date of purchase, and a description of the issue or concern. If you cannot locate a dealer, please go to the Warrantor's website or contact Warrantor directly for immediate assistance.

EXHAUSTION OF REMEDY AND LEGAL ACTION: OWNER MUST PROVIDE WRITTEN NOTICE AS DESCRIBED ABOVE AND PERMIT WARRANTOR THE OPPORTUNITY TO REPAIR BEFORE OWNER MAY INITIATE ANY ACTION TO SEEK LEGAL OR EQUITABLE REMEDIES FOR BREACH OF THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTIES

### **What to do if a separately manufactured part is defective?**

Our warranty does not cover defects in separately manufactured products which are not produced or manufactured directly by Warrantor. These products may be warranted by their individual manufacturers. To the extent that such products installed in your recreational vehicle or structural components are covered by warranties from those manufacturers, the written warranties by the manufacturers or suppliers of those products may be provided with each new recreational vehicle for the convenience and clarification of the original retail consumer purchaser. However, Warrantor has no responsibility or control over the outcome of warranty claims against these manufacturers, suppliers or component manufacturers. If you have trouble locating the manufacturer supplying these warranties, contact your selling dealer.

### **DISCLAIMER OF CONSEQUENTIAL, PUNITIVE AND INCIDENTAL DAMAGES**

#### **What other conditions or limitations apply to this Warranty?**

**The original retail purchaser of the recreational vehicle and any person who is an intended or unintended user or beneficiary of this Limited Warranty, shall not be entitled to recover from Warrantor any consequential, punitive or incidental damages resulting from any defect in the recreational vehicle, including but not limited to, loss of use, time or revenues, inconvenience, food, or fuel.**

Some states do not allow the exclusion or limitation or the exclusion may not apply to you.

## **DISCLAIMER OF EXPRESSED AND IMPLIED WARRANTIES**

THE WARRANTOR EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ANY OTHER IMPLIED WARRANTIES.

THERE IS NO EXPRESS OR IMPLIED WARRANTY MADE BY WARRANTOR BEYOND THAT CONTAINED IN THE LIMITED WARRANTY ABOVE. THE ABOVE REFERENCED LIMITED WARRANTY IS IN LIEU OF ANY AND ALL OTHER WARRANTIES. TO THE EXTENT AN IMPLIED WARRANTY OF MERCHANTABILITY, AN UNWRITTEN WARRANTY THAT THE PRODUCT IS FIT FOR ORDINARY USE, IS FOUND TO APPLY, IT, AND ANY OTHER IMPLIED WARRANTY ARISING BY OPERATION OF LAW ARE SPECIFICALLY LIMITED TO THE WARRANTY PERIOD OF THIS WRITTEN LIMITED WARRANTY. NO PERSON HAS THE AUTHORITY TO ENLARGE, AMEND, OR MODIFY THIS WARRANTY.

IF ANY MODEL OR SAMPLE IS SHOWN TO THE PURCHASER PRIOR TO THE PURCHASE OF THE RECREATIONAL VEHICLE, SUCH SAMPLE OR MODEL WAS MERELY TO ILLUSTRATE A GENERAL TYPE OF QUALITY AND NOT TO REPRESENT THAT THE RECREATIONAL VEHICLE AND STRUCTURAL COMPONENTS WOULD NECESSARILY CONFORM TO A SAMPLE OR MODEL AND SHALL NOT BE DEEMED TO BE PART OF THE BASIS OF THE BARGAIN OR CREATE ANY EXPRESS WARRANTIES, AFFIRMATIONS OR PROMISES.

## **DESIGN CHANGES**

Warrantor reserves the right to change the design of its structural components and recreational vehicles from time to time without notice and without obligation to make corresponding changes in its products previously manufactured.

## **ATTORNEYS FEES**

Any warranty claim asserted or brought in violation of this Limited Warranty, or any claim brought against Warrantor, directly or indirectly, under which the Purchaser or any other person or entity seeks to broaden the terms of the Limited Warranty or under which the Purchaser or any other person fails to successfully prevail on any issue or matter of any type or nature, shall entitle Warrantor to recover its costs, damages, and reasonable attorney's fees in connection with the same.

## **How Does State Law Relate to This Warranty?**

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**By registering, or having your recreational vehicle registered in your name, or by asserting a claim under this Limited Warranty, Purchaser (and all assigns) is agreeing on behalf of Purchaser and all assigns to be bound by the terms and conditions of this Limited Warranty.**

## **LEGAL REMEDIES**

EXHAUSTION OF REMEDY AND LEGAL ACTION: THE WRITTEN NOTICE AND REPAIR REMEDY DESCRIBED ABOVE MUST BE COMPLETED PRIOR TO INITIATING ANY ACTION TO SEEK LEGAL OR EQUITABLE REMEDIES FOR BREACH OF THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTIES.

THIS LIMITED WARRANTY SHALL BE INTERPRETED AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF INDIANA. EXCLUSIVE JURISDICTION FOR DECIDING LEGAL DISPUTES RELATING TO THIS LIMITED WARRANTY, AN ALLEGED BREACH OF WARRANTY, BREACH OF IMPLIED WARRANTIES, OR REPRESENTATIONS OF ANY KIND WHETHER SUCH CLAIMS SOUND IN CONTRACT, TORT, OR STATUTE (INCLUDING THE STATUTE OF LIMITATIONS), WITHOUT GIVING EFFECT TO ANY CONFLICT OF LAW RULE THAT WOULD RESULT IN THE APPLICATION OF THE LAWS OF A DIFFERENT JURISDICTION, MUST BE FILED IN THE COURTS WITHIN THE STATE OF INDIANA

ANY ACTION FOR BREACH OF THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTY OR REVOCATION OF ACCEPTANCE OR ANY ACTION TO ENFORCE ANY PORTION OF THIS LIMITED WARRANTY MUST BE COMMENCED WITHIN NINETY (90) DAYS OF THE EXPIRATION OF THE WARRANTY PERIOD.

**NOTE:** ANY AUTHORIZATION OR PERFORMANCE OF REPAIRS, ATTEMPTS TO RESOLVE A COMPLAINT, OR REQUEST FOR WARRANTY SERVICE SHALL NOT CONSTITUTE A WAIVER OF WARRANTOR'S RIGHTS AND SHALL NOT EXTEND THE WARRANTY COVERAGE PERIOD OR WHEN YOU MUST COMMENCE AN ACTION TO ENFORCE ANY BREACH OF WARRANTY CLAIMS, UNLESS PROHIBITED BY STATE LAW.

THE ABOVE LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE AND PROVINCE TO PROVINCE.

## Component Manufacturer Warranty Information

Each OEM component equipped on your Grand Design RV Fifth Wheel or Travel Trailer carries their own manufacturer warranty. Details can be found on the individual company websites or by contacting them buy phone. All of the components listed may not be available on all models. Warranty information is accurate at time of printing but is subject to change at any time per the manufacturer.

Brand	Supplier Website	Phone Number	Manufacturer Warranty
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### Air conditioners

Furrion	<a href="http://furrion.com">furrion.com</a>	(888) 354-5792	Two year limited warranty from date of purchase.
Dometic	<a href="http://dometic.com">dometic.com</a>	(800) 544-4881	Two year limited warranty from date of purchase.
Coleman-Mach	<a href="http://airxcel.com">airxcel.com</a>	(423) 775-2131	Two year limited warranty from date of purchase.

### Anti-Lock Braking System (ABS)

Lippert	<a href="http://lci1.com">lci1.com</a>	(574) 537-8900	One year limited warranty from date of purchase.
Dexter	<a href="http://dexteraxle.com">dexteraxle.com</a>	(574) 295-7888	One year limited warranty from date of purchase.

### Awnings

Lippert / Solera	<a href="http://lci1.com">lci1.com</a>	(574) 537-8900	One year limited warranty from date of purchase.
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### Axles

Lippert / Curt	<a href="http://lci1.com">lci1.com</a>	(574) 537-8900	Six year limited warranty from date of purchase.
Dexter	<a href="http://dexteraxle.com">dexteraxle.com</a>	(574) 295-7888	Five year limited warranty from date of purchase.

### Central Vacuum

InterVac	<a href="http://intervacdesign.com">intervacdesign.com</a>	(888) 499-1925	Six year limited warranty from date of purchase.
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### Combination CO / LP Alarm • LP Alarm

Safe-T-Alert	<a href="http://mtiindustries.com">mtiindustries.com</a>	(800) 383-0269	Six year limited warranty from date of purchase.
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### Converter / Inverter

WFCO	<a href="http://wfcoelectronics.com">wfcoelectronics.com</a>	(877) 294-8997	Two year limited warranty from date of purchase.
Progressive Dynamics	<a href="http://progressivedyn.com">progressivedyn.com</a>	(269) 781-4241	Two year limited warranty from date of purchase.

### Cooktop / Griddle (Outside)

Capitol	<a href="mailto:customerservice.ddr@gmail.com">customerservice.ddr@gmail.com</a>	(574) 970-9765	One year limited warranty from date of purchase.
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### Entry Door / Baggage Door

Lippert	<a href="http://lci1.com">lci1.com</a>	(574) 537-8900	One year limited warranty from date of purchase.
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## Component Manufacturer Warranty Info

Brand	Supplier Website	Phone Number	Manufacturer Warranty
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### Entry Step

Lippert	<a href="http://lci1.com">lci1.com</a>	(574) 537-8900	One year limited warranty from date of purchase.
MORryde	<a href="http://morryde.com">morryde.com</a>	(574) 293-1561	One year limited warranty from date of purchase.

### Exterior Side Metal

Amerimax	<a href="http://amerimaxfp.com">amerimaxfp.com</a>	(574) 773-7981	Two year limited warranty from date of purchase.
Lippert	<a href="http://lci1.com">lci1.com</a>	(574) 537-8900	Two year limited warranty from date of purchase.

### Fireplace

Furrion	<a href="http://furrion.com">furrion.com</a>	(888) 354-5792	One year limited warranty from date of purchase.
Greystone	<a href="http://wayinterglobal.com">wayinterglobal.com</a>	(574) 971-4490	One year limited warranty from date of purchase.
Innoflame	<a href="http://davecarter.com">davecarter.com</a>	(574) 642-0627	One year limited warranty from date of purchase.

### Frame

BAL RV Prod. Group	<a href="http://norcoind.com">norcoind.com</a>	(574) 557-7788	One year limited warranty from date of purchase.
Lippert	<a href="http://lci1.com">lci1.com</a>	(574) 537-8900	One year limited warranty from date of purchase.

### Fuel Pump & Fuel Tank

ECI Fuel Systems	<a href="http://collins-n-co.com">collins-n-co.com</a>	(574) 848-1118	Two year limited warranty from date of purchase.
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### Furniture • Seating

Apex	<a href="http://apexcustomfurniture.com">apexcustomfurniture.com</a>	(865) 604-2455	One year limited warranty from date of purchase.
Lippert	<a href="http://lci1.com">lci1.com</a>	(574) 537-8900	One year limited warranty from date of purchase.

### Furnace

Dometic	<a href="http://dometic.com">dometic.com</a>	(800) 544-4881	Two year limited warranty from date of purchase.
Suburban	<a href="http://airxcel.com">airxcel.com</a>	(423) 775-2131	Two year limited warranty from date of purchase.

### Generator - Gasoline / LP

Onan	<a href="http://power.cummins.com">power.cummins.com</a>	(800) 888-6626	Two year limited warranty from date of purchase.
NPS	<a href="http://NPSrvpower.com">NPSrvpower.com</a>	(866) 407-1727	Two year limited warranty from date of purchase.

### Graphics

BGS	<a href="http://burlingtongraphics.com">burlingtongraphics.com</a>	(262) 554-8808	Five year limited warranty from date of purchase.
Vomela	<a href="http://vomela.com">vomela.com</a>	(651) 228-2200	Five year limited warranty from date of purchase.

### Leveling System

Lippert	<a href="http://lci1.com">lci1.com</a>	(574) 537-8900	One year limited warranty from date of purchase.
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## Component Manufacturer Warranty Info

Brand	Supplier Website	Phone Number	Manufacturer Warranty
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### Load Center

WFCO	<a href="http://wfcoelectronics.com">wfcoelectronics.com</a>	(877) 294-8997	Two year limited warranty from date of purchase.
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### Mattress

Lippert	<a href="http://lci1.com">lci1.com</a>	(574) 537-8900	One year limited warranty from date of purchase.
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### Microwave

Furrion	<a href="http://furrion.com">furrion.com</a>	(888) 354-5792	One year limited warranty from date of purchase.
High Pointe	<a href="http://collins-n-co.com">collins-n-co.com</a>	(574) 848-1118	One year limited warranty from date of purchase.
Insignia	<a href="http://irvtechnologies.com">irvtechnologies.com</a>	(574) 361-9787	One year limited warranty from date of purchase.

### Nautilus Panel

B & B Molders	<a href="http://bandmolders.com">bandmolders.com</a>	(574) 259-7838	One year limited warranty from date of purchase.
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### OneControl® Touch Panel

Lippert	<a href="http://lci1.com">lci1.com</a>	(574) 537-8900	One year limited warranty from date of purchase.
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### Patio Rail Kit

Lippert	<a href="http://lci1.com">lci1.com</a>	(574) 537-8900	One year limited warranty from date of purchase.
MORryde	<a href="http://morryde.com">morryde.com</a>	(574) 293-1581	One year limited warranty from date of purchase.

### Pin Box

Lippert	<a href="http://lci1.com">lci1.com</a>	(574) 537-8900	One year limited warranty from date of purchase.
MORryde	<a href="http://morryde.com">morryde.com</a>	(574) 293-1581	One year limited warranty from date of purchase.

### Power Tongue Jack

Lippert	<a href="http://lci1.com">lci1.com</a>	(574) 537-8900	One year limited warranty from date of purchase.
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### Range Hood

Furrion	<a href="http://furrion.com">furrion.com</a>	(888) 354-5792	Two year limited warranty from date of purchase.
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### Range Top / Oven Combo

Furrion	<a href="http://furrion.com">furrion.com</a>	(888) 354-5792	One year limited warranty from date of purchase.
Insignia	<a href="http://irvtechnologies.com">irvtechnologies.com</a>	(574) 361-9787	One year limited warranty from date of purchase.

### Refrigerator

Furrion	<a href="http://furrion.com">furrion.com</a>	(888) 354-5792	One year limited warranty from date of purchase.
Norcold	<a href="http://thetford.com">thetford.com</a>	(800) 543-1219	Two year limited warranty from date of purchase.
Samsung	<a href="http://samsung.com">samsung.com</a>	(800) 726-7864	One year limited warranty from date of purchase.

## Component Manufacturer Warranty Info

Brand	Supplier Website	Phone Number	Manufacturer Warranty
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### Refrigerator - Outside

Attitude	<a href="mailto:warranty@butlersales.biz">warranty@butlersales.biz</a>	(574) 252-4274	One year limited warranty from date of purchase.
Hotpoint	<a href="http://mwss-inc.com">mwss-inc.com</a>	(800) 772-7262	One year limited warranty from date of purchase.
Rvision	<a href="http://rvisionintl.com">rvisionintl.com</a>	(866) 96-LEGEND	One year limited warranty from date of purchase.

### Roof Vent

MaxxFan	<a href="http://airxcel.com">airxcel.com</a>	(423) 775-2131	Two year limited warranty from date of purchase
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### Roof Membrane

Alpha Systems, Inc.	<a href="http://alphallc.us">alphallc.us</a>	(800) 462-4698	Limited lifetime warranty.
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### Slide Out

Lippert	<a href="http://lci1.com">lci1.com</a>	(574) 537-8900	One year limited warranty from date of purchase.
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### Solar Prep / Solar System

Furrion	<a href="http://furrion.com">furrion.com</a>	(888) 354-5792	One year limited warranty from date of purchase.
Future Solutions	<a href="http://fsi-sales.com">fsi-sales.com</a>	(574) 262-3688	One year limited warranty from date of purchase.
GoPower!	<a href="http://dometic.com">dometic.com</a>	(800) 544-4881	Five year limited warranty from date of purchase.

### Speakers (Premium)

Rockford Fosgate	<a href="http://teamprogressive.com">teamprogressive.com</a>	(616) 878-3500	Two year limited warranty from date of purchase.
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### Stereo (Premium)

Rockford Fosgate	<a href="http://teamprogressive.com">teamprogressive.com</a>	(616) 878-3500	Two year limited warranty from date of purchase.
JBL	<a href="http://riverparkinc.com">riverparkinc.com</a>	(574) 522-7781	One year limited warranty from date of purchase.

### Stereo

Jensen	<a href="http://asaelectronics.com">asaelectronics.com</a>	(877) 305-0445	One year limited warranty from date of purchase.
Furrion	<a href="http://furrion.com">furrion.com</a>	(888) 354-5792	One year limited warranty from date of purchase.

### Suspension System • Independant Suspension

MORryde	<a href="http://morryde.com">morryde.com</a>	(574) 293-1581	One year limited warranty from date of purchase.
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### Television

TCL	<a href="http://tclusa.com">tclusa.com</a>	(877) 300-8837	One year limited warranty from date of purchase.
Logix	<a href="mailto:warranty@butlersales.biz">warranty@butlersales.biz</a>	(574) 252-4274	One year limited warranty from date of purchase.

## Component Manufacturer Warranty Info

Brand	Supplier Website	Phone Number	Manufacturer Warranty
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### Thermostat

AirXcel	<a href="http://airxcel.com">airxcel.com</a>	(423) 775-2131	Two year limited warranty from date of purchase.
Furrion	<a href="http://furrion.com">furrion.com</a>	(888) 354-5792	One year limited warranty from date of purchase.

### Tire Link® - TPMS

Lippert	<a href="http://lci1.com">lci1.com</a>	(574) 537-8900	One year limited warranty from date of purchase.
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### Tires

Cooper	<a href="http://lionsheadtireanwheel.com">lionsheadtireanwheel.com</a>	(574) 533-6169	No fault 12-month limited warranty from the date of purchase. Five year limited warranty from the tire manufacture date.
Goodyear			
West Lake			

### Toilet

Dometic	<a href="http://dometic.com">dometic.com</a>	(800) 544-4881	One year limited warranty from date of purchase.
Thetford	<a href="http://thetford.com">thetford.com</a>	(800) 543-1219	One year limited warranty from date of purchase.

### TV Antenna

Winegard Company	<a href="http://winegard.com">winegard.com</a>	(800) 288-8094	Two year limited warranty, Parts. One year limited warranty, Labor.
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### Water Heater - Tankless

Furrion	<a href="http://furrion.com">furrion.com</a>	(888) 354-5792	One year limited warranty from date of purchase.
Girard Products	<a href="http://lci1.com">lci1.com</a>	(574) 537-8900	One year limited warranty from date of purchase.

### Water Pump

Shurflo	<a href="http://shurflo.com">shurflo.com</a>	(574) 537-8900	One year limited warranty from date of purchase.
Seaflo	<a href="http://rangerdistribution.com">rangerdistribution.com</a>	(574) 891-4994	One year limited warranty from date of purchase.

### Wi-Fi Router

Travlf - Journey XTR	<a href="http://travlf.com">travlf.com</a>	(800) 960-6934	One year limited warranty from date of purchase.
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### Windows

Lippert	<a href="http://lci1.com">lci1.com</a>	(574) 537-8900	One year limited warranty from date of purchase.
Cleer Vision	<a href="http://cleervision.com">cleervision.com</a>	(574) 262-0449	One year limited warranty from date of purchase.



Required Maintenance

<b>Required Maintenance Schedule</b>							
Maintenance Item	Every trip	Monthly	Every 3 months	Every 6 months	Annually	Before /After Storage	<p><b>Procedure to be Performed:</b></p> <p>Maintenance schedules are <i>minimum</i> requirements. Extended use, extreme temperatures, high humidity or other extreme conditions will require more frequent maintenance.</p>
Appliances					●	●	Check settings & adjustments per manufacturers guide.
		●				●	Make sure burner tubes /vents are clean /unobstructed.
					●	●	Clean & sanitize.
Awnings						●	Wash with warm water and mild detergent.
					●	●	Clean moving parts & apply Silicone or Teflon based dry lube.
Axles / Suspension						●	Check U-bolts, springs & hangers for damage.
					●	●	Check torque - all bolts ( <i>see mfg. guide for specs</i> ).
			●				Inspect and lube wet bolts with a "squirt" of grease at min. every 12 months or 36,000 miles, whichever comes first.
Baggage Doors		●				●	Confirm that doors seal tight and are not leaking.
			●			●	Spray lock tumblers with dry graphite.
Brakes / Wheel Hubs					●		Have brakes and hubs inspected by a certified RV service technician.
					●		Check amp draw / shoe wear / adjustment ( <i>see mfg. guide for specs</i> ).
					●		Lube bearings every 12 months / 12,000 miles ( <i>as required</i> ).
Electrical System	●		●			●	Check and service batteries.
			●		●	●	Test all GFI outlets.
					●	●	Service generator ( <i>if equipped</i> ) per manufacturer's manual.
Entry Door(s)	●					●	Make sure door latches and locks function properly.
			●			●	Lube hinges with Silicone or Teflon based dry lube.
			●			●	Adjust screen door and latch.
Emergency Egress Window(s)	●	●				●	Open and close the <i>Emergency Egress Window(s)</i> every trip.
Entry Steps				●		●	Clean & apply Silicone or Teflon based dry lube.
Exterior Fiberglass / Metal			●			●	Wash with warm water & mild detergent.
				●			Apply non-abrasive wax ( <i>except on decals</i> ).
Exterior Moldings			●			●	Inspect sealant for voids / gaps / cracks and re-seal as necessary.
Frame / Underbelly					●	●	Check for damage, loose wires and debris. Clean as necessary.
			●			●	Check frame for chipped paint and rust, repaint as necessary.

<b>Required Maintenance Schedule</b>							
<b>Maintenance Item</b>	<b>Every trip</b>	<b>Monthly</b>	<b>Every 3 months</b>	<b>Every 6 months</b>	<b>Annually</b>	<b>Before /After Storage</b>	<b>Procedure to be Performed:</b> Maintenance schedules are <i>minimum</i> requirements. Extended use, extreme temperatures, high humidity or other extreme conditions will require more frequent maintenance.
Hitch / Coupler					●	●	Check for damage& wear. Clean and lubricate (with grease)
LP System					●		Have system tested for leaks by a qualified dealer.
					●		Have pressure and regulator setting checked by a qualified dealer.
Plumbing System			●		●	●	Check hoses, fittings and pipes for leak. Tighten as required.
					●	●	Lubricate termination gate valve cables with Silicone or Teflon based dry lube.
					●	●	Winterize system before storage ( <i>in cold weather locations</i> )
	●				●		Drain Fresh Water Holding Tanks after every trip. Sanitize Annually ( <i>or as needed</i> )
	●						Drain & Flush Black & Gray Water Holding Tanks
Roof And Roof Attachments			●			●	Inspect sealant for voids /gaps /cracks and re-seal as necessary.
				●		●	Clean roof with water and mild detergent.
					●	●	Clean and lube roof vent mechanisms with light oil.
Safety Equipment	●			●		●	Check operation of detectors - recharge and replace batteries every 6 months if equipped.
				●	●		Test and check fire extinguisher for proper charge.
	●	●				●	Test and confirm <i>Emergency Egress Window(s)</i> function properly.
Slide Rooms					●		Slideout room adjustment performed by a certified RV service technician.
	●						Check slide roof for debris - clear as necessary.
	●		●			●	Check and clean all seals.
Wheels & Tires	●		●			●	Check wheel lugs for proper torque.
			●			●	Inspect tires for wear / damage / etc.
	●	●				●	Check tire inflation pressure ( <i>see tire label for pressures</i> ).





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