



## **IMPORTANT SAFETY RECALL**

This notice applies to your <Model Year> Grand Design <Brand> <Model>, VIN <VIN>

June 6, 2016

<Customer Name>

<Customer Address>

<City> <State> <ZIP code>

Dear Grand Design RV Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Grand Design RV has decided that a defect which relates to motor vehicle safety may exist with the 2-stage LP regulator installed on your recreational vehicle.

### **! IMPORTANT !**

- Your vehicle falls within the recall population.
- You should immediately schedule an appointment with your dealer to have your 2-stage LP regulator inspected and if necessary, replaced.
- Close the valves on your LP tanks and do not reopen until the recall has been completed.

#### **Why is a recall being conducted?**

On select model vehicles manufactured between January 15, 2016 and May 4, 2016, the 2-stage LP regulator manufactured by MB Sturgis may be defective. On certain travel trailers & fifth-wheels built with the MB Sturgis 2-stage LP regulator, the clear plastic LP level indicator at the top of the regulator could leak, crack or become dislodged. If this were to occur, trace amounts of LP gas could be released. In the event that LP gas is released into the air it could accumulate in the immediate area creating the potential for a fire or explosion (if ignition were to occur), resulting in the possibility of property damage and/or personal injury.

**What are we doing about the problem?**

On affected vehicles, the MB Sturgis 2-stage LP regulator (and hoses) will be replaced with a different manufacturer's assembly (kit). Stock quantities are readily available. Grand Design dealers have been notified of this recall and have the required repair instructions available. Repair is estimated to take no more than 1 hour. There will be no charge for this service.

**What should you do?**

Please contact your selling or nearest Grand Design RV dealer as soon as possible to schedule an appointment. If your distance from a Grand Design dealer is significant, please contact us at 574-825-9679 so we can work with you to make other arrangements to have the needed inspection completed. You should close the LP tank valves on your vehicle and not use the LP system until your vehicle has been inspected and/or repaired.

**What if I no longer own this recreational vehicle?**

Please notify Grand Design either by phone: 574-825-9679, fax: 574-825-9700, or email: [warranty@granddesignrv.com](mailto:warranty@granddesignrv.com) to inform us that you no longer own this vehicle. Please be sure to include your 17 digit VIN in all correspondence.

**Who should you contact if you have further questions or concerns?**

Please contact Grand Design either by phone: 574-825-9679, fax: 574-825-9700, or email: [warranty@granddesignrv.com](mailto:warranty@granddesignrv.com) with any questions or concerns.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To request reimbursement, please submit your request in writing along with a repair receipt to: Grand Design RV, Customer Service, 13861 County Road 4, Bristol, IN 46507.

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this recall may cause, however your safety is our primary concern.

Sincerely,

Grand Design RV, LLC

11333 County Road 2, Middlebury, IN 46540  
Phone: 574-825-8000, Fax: 574-825-9700  
[www.granddesignrv.com](http://www.granddesignrv.com)