



IMPORTANT SAFETY RECALL

This notice applies to your <Model Year> Grand Design <Brand> <Model>, VIN <VIN>
NHTSA Recall No. 22V-038

February 21, 2022

<Customer Name>

<Customer Address>

<City> <State> <ZIP code>

Dear Grand Design RV Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Grand Design RV has decided that a defect which relates to motor vehicle safety exists in certain 2013-2021 Solitude, Momentum, and Reflection recreational vehicles.

! IMPORTANT !

- Your vehicle falls within the recall population.
- You should immediately schedule an appointment with your dealer to have your vehicle inspected and, if necessary, repaired.

Why is a recall being conducted?

On select **2013-2021 Solitude, Momentum and Reflection Fifth Wheel & Travel Trailers, manufactured between January 1, 2013, and June 3, 2021, with LP gas refrigerators**, a 110-Volt wire located in the refrigerator cabinet may detach over time from its retainer. If this were to occur, the potential exists for the wire to contact the cooling unit of the refrigerator. Heat from the cooling unit could melt through the wire insulation and expose the copper wire. The exposed copper wire could then contact the refrigerator cooling unit causing an electrical arc that may burn through the cooling unit tube, creating the potential for a fire.

11333 County Road 2, Middlebury, IN 46540

Phone: 574-825-8000, Fax: 574-825-9700

www.granddesignrv.com

What are we doing about the problem?

On affected vehicles, Grand Design is authorizing additional securement to the 110-Volt wire to prevent contact with the refrigerator cooling unit burner tubes. Any damaged wires will be repaired and receive additional securement. Grand Design dealers have been notified of this recall and have the required repair instructions available. Repair time is estimated to take no more than 2.5 hours. There will be no charge for this service through your Grand Design dealership.

What should you do?

Please contact your selling or nearest Grand Design RV dealer as soon as possible to schedule an appointment. If your distance from a Grand Design dealer is significant, please contact us at 574-825-9679 and choose the "Recall" prompt or email recall@granddesignrv.com. We can discuss other arrangements to have the needed inspection & repairs completed.

What if I no longer own this recreational vehicle?

Notify Grand Design either by phone: 574-825-9679, fax: 574-825-9249, or email: registration@granddesignrv.com to inform us that you no longer own this vehicle. Please be sure to include your 17-digit VIN in all correspondence.

Who should you contact if you have further questions or concerns?

Please contact Grand Design either by phone: 574-825-9679, fax: 574-825-9249 and choose the "Recall" prompt, or email: recall@granddesignrv.com with any questions or concerns.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To request reimbursement, please submit your request with a repair receipt to: recall@granddesignrv.com

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this recall may cause; however, your safety is our primary concern.

Sincerely,
Grand Design RV, LLC

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